



TOURIST OFFICE KFT (hereafter referred to as, TOURIS OFFICE) informs about the cookies in the web site.

What cookies are?

A cookie is a file that is downloaded onto your device when you access certain webpages. Cookies allow the webpage, among other things, to store and retrieve information about the number of times you visit it, the browser habits of a user or computer and, depending on the information that it contains and the way in which the computer is used, cookies can be used for user recognition.

Why Tourist Office uses cookies?

Tourist Office uses the strictly necessary cookies in order that the user can enjoy a better experience on Tourist Office web site. i.e. use by default preferred option and settings set by the user, offer the chat service and improve the service providing a custom service.

The site may content links to social networks (like Facebook, Twitter, LinkedIn, Github or Google Plus). Tourist Office does not control cookies used by external web sites. For more information about social network or other web site cookies we encourage to read their Cookies Privacy.

Accepting cookies policy

Tourist Office assumes that the user understand and accept the use of cookies. However, Tourist Office shows you at the beginning of the session, on the top of the web of any page, a banner that reminds you the use of cookies.

Given the banner the user can do the following actions:

Accept cookies. The banner won't be showed again during the present session.

Close. The banner will be close at this page.

Modify your settings. You can read more about cookies our Cookies Policy and your browser cookies settings

Cookie information

We use the following types of cookies:

_ga, __utm*, _gid

These cookies are set by Tourist Office to learn how users access our website and to optimize the experience.

<https://tools.google.com/dlpage/gaoptout>

2 years

Google Analytics

_hjUserld, _hjIncludedInSample

These cookies are set by Hotjar, a behavior analytical service. This helps us to improve the app daily by understanding better the user behavior's patterns. You can read more about it here:<http://inside.hotjar.com/support/articles/1000132900>

1 year

Hotjar

How can I change my cookies settings?

The law says that that we should ask the user if he is agree with our cookies policy. In that case, the user authorizes or not the use of cookies. If the user doesn't accept it, we will not store any cookie and we will just use technical cookies. Theses cookies are used by Tourist Office and are necessary for the well-functioning of the web site and allow the user to browse the webpage and use different options or services that exist within it such as traffic control, data communication, sessions identification, order element memory, applying for registration, secure element usage during navigation.

The user can allow, block or delete Tourist Office or any other web site cookies whenever you want to through your browser's setting control. Each browser has a different operative. Here are the links:

Internet Explorer: <http://windows.microsoft.com/es-xl/internet-explorer/delete-manage-cookies#ie=ie-10>

Firefox: <http://support.mozilla.org/es/kb/habilita-y-deshabilita-cookies-que-los-sitios-we>

Chrome: <https://support.google.com/chrome/answer/95647?hl=es>

Safari: <https://www.apple.com/legal/privacy/en-ww/cookies/>

If you delete or modify the cookies settings, Tourist Office informs you that cannot ensure the well-functioning of the different features of the Web Site.